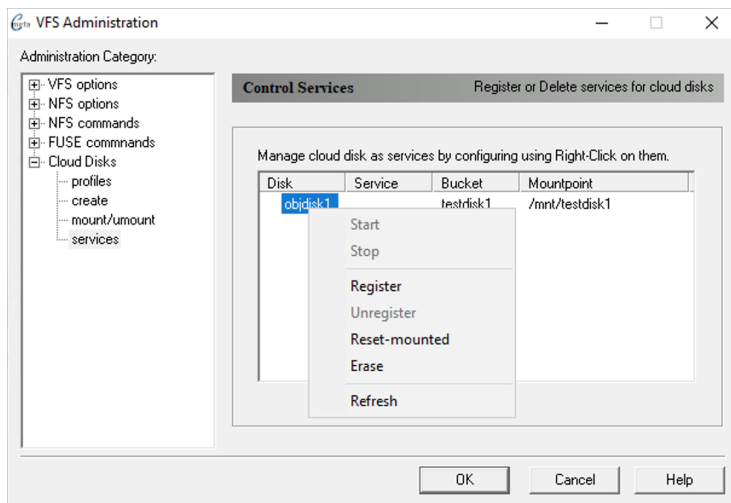# objbaker service failed to start

Problem

Objbaker service startup fails to mount the configured cloud object storage due to unclean shutdown

Solution

1. If needed start the Crossmeta drivers and make sure it is available in read-write mode. If not root file system check is required which can be performed as follows from Administrator Command Prompt

   c:\program files\crossmeta\service_crossmeta start
   c:\program files\crossmeta\service_crossmeta check

2. Check syslog messages files in v:\var\log\syslog to identify potential problems. If the objbaker is reporting that the object storage appears to be mounted because a clean shutdown was not possible earlier, then it is required to reset-mounted-flag manually only if its not really mounted on a different computer.

3. Launch vfsadm Administration console and navigate to

   Cloud disks services and select the service name and right-click to perform Reset-Mounted option

4. Try to **Start** service after Reset-mounted completed successfully.

Related articles

- objbaker service failed to start
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